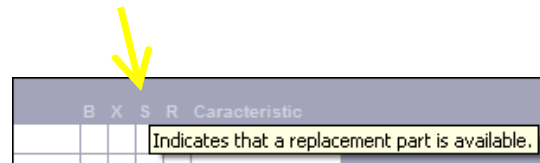


This manual helps you to identify the required parts information on the new VDL Parts website . The manual shows views of the screens with extra information to inform you about the possibility's. On the site itself **tooltips** are used to make it easier to explore the use or meaning of symbols and text by moving the cursor over the selected box (see below).



If you have any questions about the use of the site you can contact :

## **VDL Parts Helpdesk**

**phone : +31-(0)40-2084111**  
**Email : [helpdesk@vdlparts.nl](mailto:helpdesk@vdlparts.nl)**

## **Index**

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## 1) Log in

**Log in**

Username

Password

Legal Notice and site usage terms

By accessing these world wide web pages you agree to the following site usage terms which supplement and are in addition to the terms and conditions of your other supply agreements with VDL.

I accept terms of usage

Add your username and password

**Note:**  
If you do not have a  
username or  
password please  
contact Helpdesk.

To enter the parts information select **Parts**

**VIP** VDL Buses & Coach

- Parts**
- Training
- Documentation
- News
- Language
- My account
- Log out



**VDL**  
© 2007 VDL groep bv

## 2) Search binder

The screenshot displays the VDL PARTS search binder interface. A dark blue sidebar on the left contains navigation links: Search, Vehicle-card, Order, Show supply, VIP, My account, and Log out. The main content area is titled "Search binder" and is divided into three sections:

- Section I (Vehicle characteristics):** Contains input fields for Chassisnumber (VIN) with the value "10320016", Bodynumber, and Module number.
- Section II (Component characteristics):** Contains input fields for Number and Description, and a checkbox for "Search supplier article numbers".
- Section III (Vehicle type):** Contains dropdown menus for Vehicle type, Vehicle subtype, Chassis type, and Chassis subtype.

Annotations include a yellow circle around the "Parts" link in the sidebar, yellow boxes around sections I and III, and a yellow oval around section II. At the bottom of the main area, there is a "Remember these settings" checkbox (checked), a "Clear" button, and "Search vehicle card" and "Search" buttons.

Combinations :

I + II

II + III

I with search button (taxonomie search or vehicle card)

### 3) Search via pictograms

*Find partnumber of  
pin front spoiler  
for chassisnr.  
10320010*

**Note:**  
use the last 8 digits of the chassisnr  
(in the second box) behind  
chassisnr (VIN) if this  
number is  
not unique the application will also require  
the first 3 digit of the chassis number

Search binder

Vehicle characteristics

Chassisnumber (VIN)

Bodynumber

Module number

Component characteristics

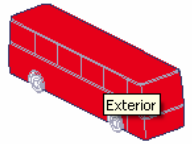
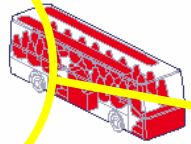
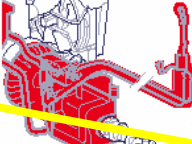
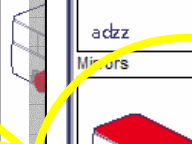
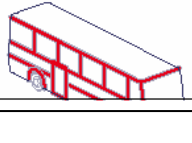
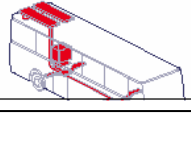
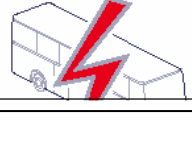
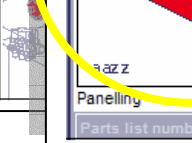
Number

Description

Search supplier articles

Groups

Chassis number: 10320010

 Exterior aazz	 Interior bazz	 Drive czzz	 Axle dzzz
 Exterior aazz	 Interior bazz	 Drive czzz	 Axle dzzz

aczz Mirrors

abzz Windows overview

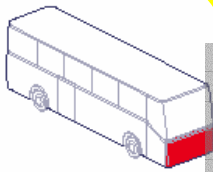
aazz Washing

aazz Panelling

Parts list number ▲ File name drawing Description

### Panelling

chassis number: 10320010 | group: azzz > aazz



aazz

Front

Front

Parts list  
No data was found.

Click on **Front spoiler**

Partslist AAAZ-0001 chassis number: 10320010 | group: azzz > aazz > aazz

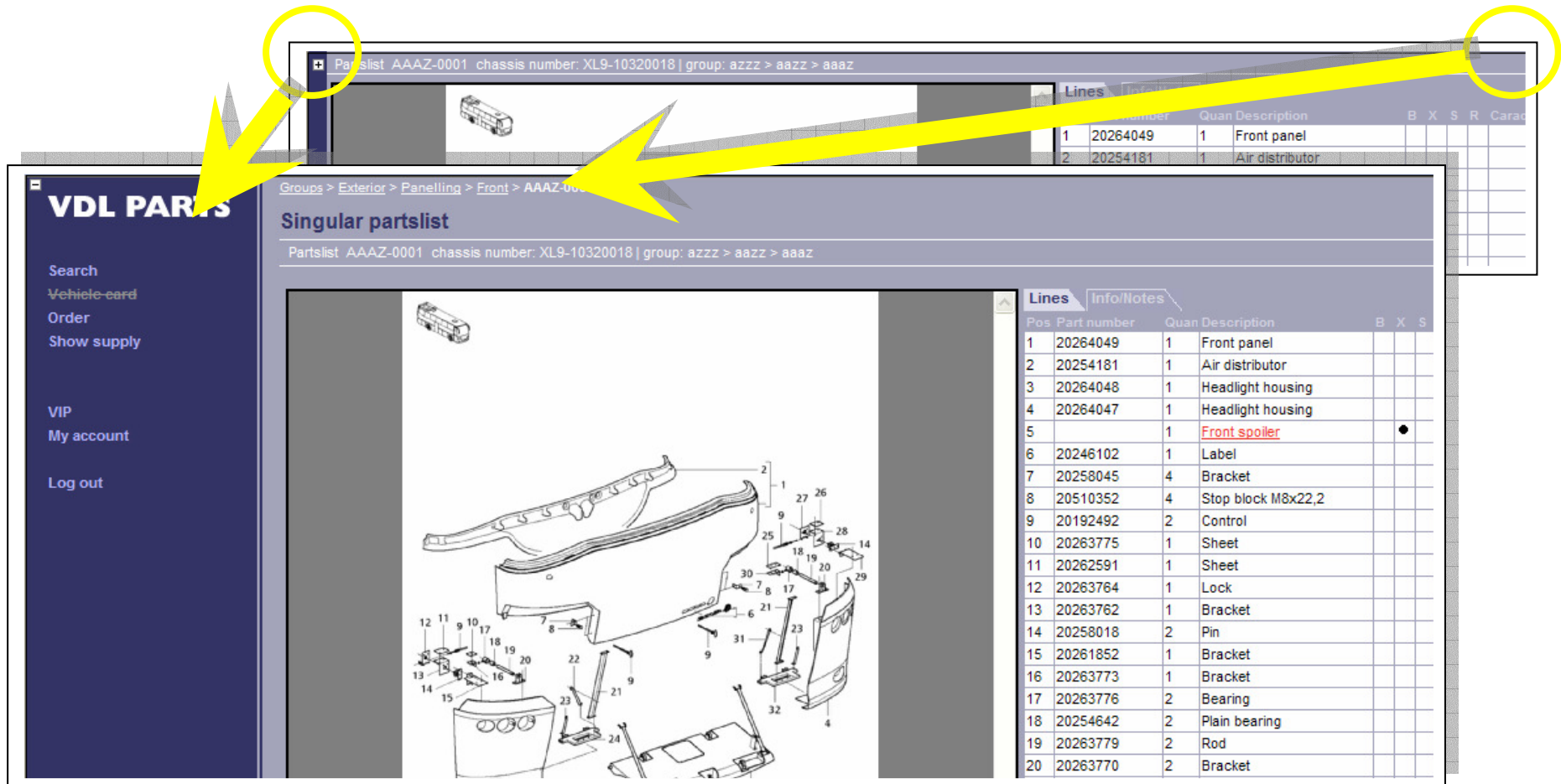
Pos	Part number	Quan	Description	B	X	S	R	Characteristic
1	20264049	1	Front panel					
2	20254181	1	Air distributor					
3	20264048	1	Headlight housing					
4	20264047	1	Light housing					
5								
6	20248102	1	Label					
7	20258045	4	Pin					
8	20510352	4	Stop block M8x22.3					

Pos. 7 = Pin (20258018)

Partslist P20264060 chassis number: 10320010 | group: azzz > aazz > aazz

Pos	Part number	Quan	Description	B	X	S	R	Characteristic
1	20251465	1	Front spoiler					
2	20256127	1	Cover plate					
3	20258230	1	Foil					
4	20255790	2	Bearing bracket					
5	20254642	2	Plain bearing					
6	20258022	2	Pin					
7	20258018	1	Pin					
8	20251414	4	Wheel					
9	20251453	1	Holder					
10	20510335	1	Mounting plate					
11	20251454	1	Spring					
12	20192492	1	Control					
13	20510338	4	Strap					
14	20258249	2	Belt					
15	20258060	1	Lock					
16	20255991	1	Nipple					

Extra navigation information on screen via 



Partlist AAAZ-0001 chassis number: XL9-10320018 | group: azzz > aazz > aaaz

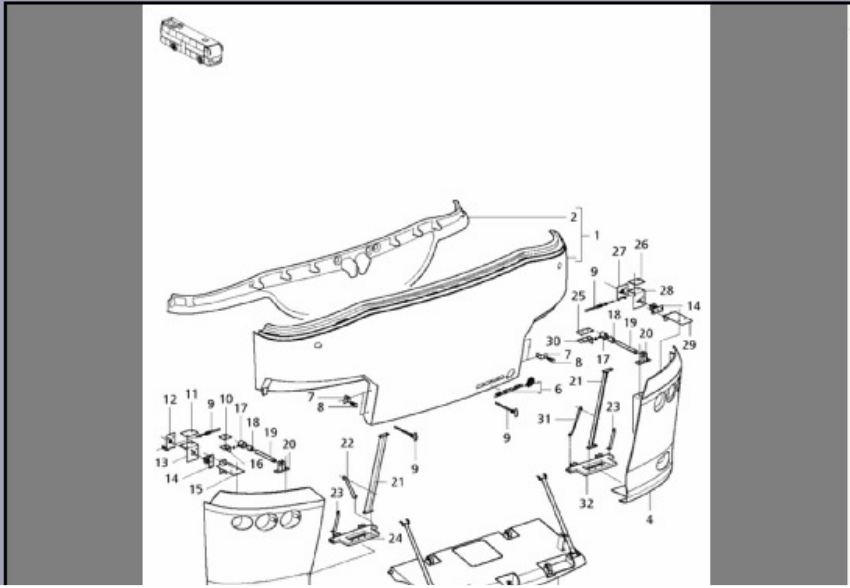
Groups > Exterior > Panelling > Front > AAAZ-0001

### Singular partslist

Partlist AAAZ-0001 chassis number: XL9-10320018 | group: azzz > aazz > aaaz

Search  
Vehicle-card  
Order  
Show supply

VIP  
My account  
Log out



Pos	Part number	Quan	Description	B	X	S
1	20264049	1	Front panel			
2	20254181	1	Air distributor			
3	20264048	1	Headlight housing			
4	20264047	1	Headlight housing			
5		1	Front spoiler			●
6	20246102	1	Label			
7	20258045	4	Bracket			
8	20510352	4	Stop block M8x22,2			
9	20192492	2	Control			
10	20263775	1	Sheet			
11	20262591	1	Sheet			
12	20263764	1	Lock			
13	20263762	1	Bracket			
14	20258018	2	Pin			
15	20261852	1	Bracket			
16	20263773	1	Bracket			
17	20263776	2	Bearing			
18	20254642	2	Plain bearing			
19	20263779	2	Rod			
20	20263770	2	Bracket			

**VDL PARTS**

Search  
Vehicle-card  
Order  
Show supply

VIP  
My account  
Log out

Groups > Exterior > **Panelling** > Front > AAAZ-0001

**Singular partslist**

Partslist AAAZ-0001 | chassis number: XL9-10320018 | group: azzz > aazz > aaaz

Pos	Part number	Quan	Description	B	X	S	R	Characteristic
1	20264049	1	Front panel					
2	20254181	1	Air distributor					
3	20264048	1	Headlight housing					
4	20264047	1	Headlight housing					
5		1	Front spoiler				●	
6	20246102	1	Label					
7	20258045	4	Bracket					
8	20510352	4	Stop block M8x22,2					
9	20192492	2	Control					
10	20263775	1	Sheet					
11	20262591	1	Sheet					
12	20263764	1	Lock					
13	20263762	1	Bracket					

**VDL PARTS**

Groups > Exterior

**Exterior**

chassis number: XL9-10320018 | group: azzz

aazz

Panelling

abzz

Windows overview

aczz

Door overview

acz

Mirrors

afzz

Flap overview

Parts list number	File name drawing	Description	Characteristics	Vehicle serial number
No data was found.				



## 4) Search via vehicle card

Find clutch plate for chassisnumber 10320015

The screenshot illustrates a search process in a software application. It shows three overlapping windows:

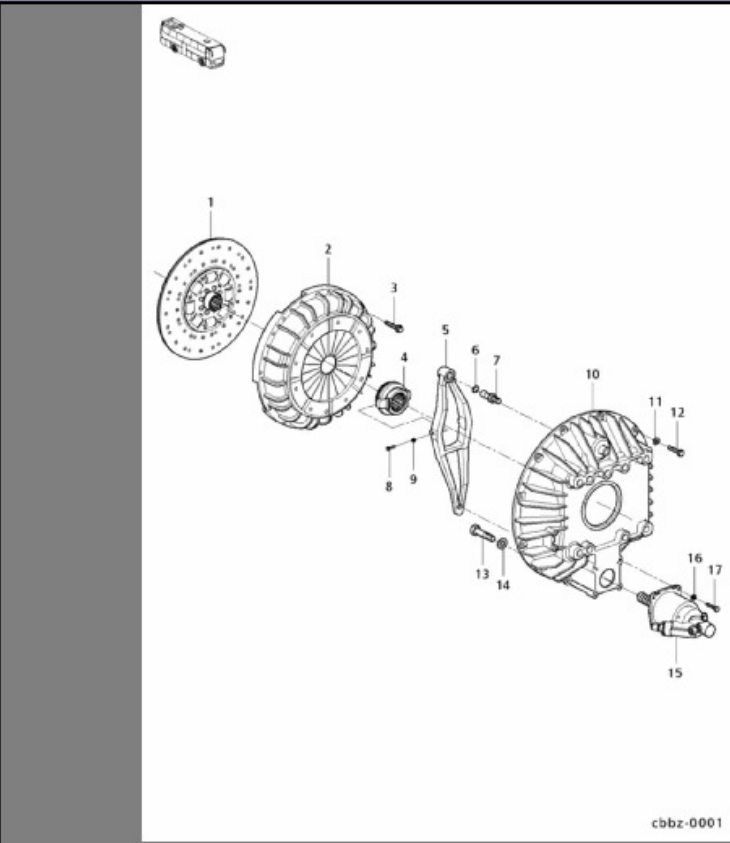
- Search binder:** A form with fields for "Vehicle characteristics". The "Chassisnumber (VIN)" field contains "10320015", which is circled in yellow. Below the form is a "Search vehicle card" button and a "Search" button.
- Vehicle card:** A window titled "Vehicle card" for "XL910320015". It has tabs for "Identification", "Base cards", "Serial Numbers", "Specification", "Attachments", and "Software". The "Base cards" tab is active, showing a list of parts under the heading "azzz: Exterior".
- Drive parts list:** A window titled "czzz: Drive" showing a list of parts. The "Clutch / flex plate" part (coding CBBZ, number CBBZ-0001) is circled in yellow.

Yellow arrows indicate the flow of the search: from the VIN field in the search binder to the "Search vehicle card" button, and then to the "Clutch / flex plate" part in the drive parts list.

Coding	Number	Description
AAAZ	AAAZ-0001	Front
aabz	AABZ-0001	Side wall assy.
aabz	AABZ-0002	Side wall assy.
aabz	AABZ-0003	Side wall assy.
aabz	AABZ-0004	Side wall assy.
aacz	AACZ-0001	Rear wall
aadz	AADZ-0001	Roof
abzz	ABZZ-0001	Windows overview
abzz	ABZZ-0002	Windows overview
abzz	ABZZ-0003	Windows overview
acaz	ACAZ-0001	Clutch pedal + clutch piping cabin
acaz	ACAZ-0002	Clutch / flex plate
acaz	ACAZ-0003	Gearbox
acaz	ACAZ-0004	Gearbox
acbz	ACBZ-0001	Gear shift system complete (HGS)
acbz	ACBZ-0002	Gear shift system complete (HGS)
acbz	ACBZ-0003	Gear shift system driver
acbz	ACBZ-0004	Gear shift system driver

Pos. 1 =  
20234502

Partslist CBBZ-0001



Pos	Part number	Quan	Description	B	X	S	R	Characteristic
1	20234502	1	Clutch plate					
2	20212043	1	Clutch assy.					
3	20264013	8	Flange bolt					
4	20231238	1	Bearing					
5	20212052	1	Lever					
6	20186976	1	Tab washer					
7	20223807	1	Ball bolt					
8	20212054	1	Adjusting bolt M6X40					
9	20342007	1	Nut M6					
10	20219382	1	Clutch housing					
11	20344405	12	Ring M10					
12	20340206	12	Bolt M10x45					
13	20340251	7	Bolt M18x1½x80					
14	20344409	7	Ring M18					
15	20251932	1	Clutch servo					
15	20255443	1	Hose					
16	20344404	4	Ring M8					
17	20340036	4	Bolt M8x30					

Line Info    Ordertext

31%

**5) Ordering via partslist**

**Pos. 1 = 20234502, add to order**

Line	Part number	Quan	Description	Unit	Material
1	20234502	1	Clutch plate		
2	20234502	4	Clutch assy		
3	20264013	8	Flang bolt		
4	20231238	1	Bearin		
5	20212052	1	Lever		
6	20186976	1	Tab washer		
7	20223807	1	Ball bolt		
8	20212054	1	Adjusting Bolt M6x40		
9	20342007	1	Nut M6		
10	20219382	1	Clutch housing		
11	20344405	12	Ring M10		
12	20340206	12	Bolt M10x45		
13	20340251	7	Bolt M18x15x8		
14	20344409	7	Ring M18		
15	20251932	1	Clutch servo		
15	20255443	1	Hose		
16	20344404	4	Ring M8		
17	20340036	4	Bot M8x30		

*Mention quantity*

*and*

*Add to order*

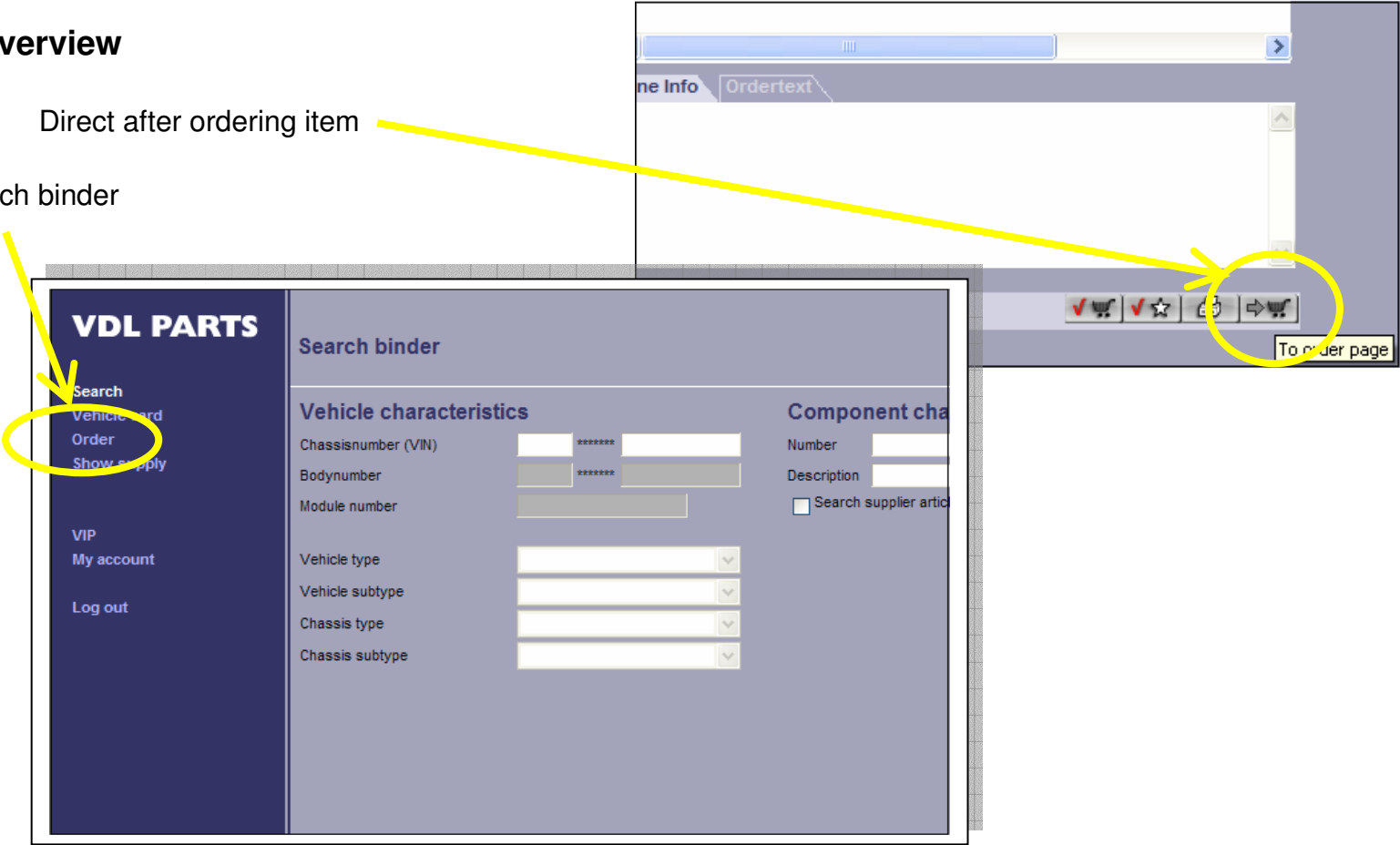
Number	Article	Description	Replacement article	Remarks
1	ST 20234502	Clutch plate		

# 6) Order overview / add item to existing order

## Order overview

Direct after ordering item

Via search binder



**Order overview**

**Order overview**

Delivery information

Name  Workingslip

Address  Chassisnumber (VIN)

City  Meaning

Zip code  Date 2-5-2007 d-m-yyyy

Country   Urgent

**Orderlines**

Number	Article	Description	Replacement article	Remarks
<input type="checkbox"/> 1	ST 20234502	Clutch plate		<input type="text"/>

+ | ✓ | ✖ | 🗑️ | 📄 | ➡

*Change quantity*

*Add order lines*

*Enter partnumber and quantity*

*and Finish order*

**Order overview**

**Order overview**

Delivery information

Name  Workingslip

Address  Chassisnumber (VIN)

City  Meaning

Zip code  Date 2-5-2007 d-m-yyyy

Country   Urgent

**Orderlines**

Number	Article	Description	Replacement article	Remarks
<input type="checkbox"/> 1	ST 20234502	Clutch plate		<input type="text"/>
<input type="checkbox"/> 1	20231238			<input type="text"/>

+ | ✓ | ✖ | 🗑️ | 📄 | ➡

**Order overview**

**Order overview**

**Delivery information**

Name: Coach Company      Workingslip: 740286

Address: Street Road 66      Chassisnumber (VIN):

City: Hometown      Meaning:

Zip code: ZZ 5678      Date: 2-5-2007      d-m-yyyy

Country: Partsland       Urgent

**Orderlines**

Number	Article	Description	Replacement article	Remarks
<input type="checkbox"/> 1	ST 20234502	Clutch plate		
<input type="checkbox"/> 1	20231238			

Buttons: +, ✓, ☆, ✓, 🗑️, 📄, ➡️

Order finished

Mention company information

Finish order

**Order overview**

**Order overview**

**Delivery information**

Name: Coach Company      Workingslip: 740286

Address: Street Road 66      Chassisnumber (VIN):

City: Hometown      Meaning:

Zip code: ZZ 5678      Date: 2-5-2007      d-m-yyyy

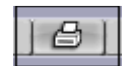
Country: Partsland       Urgent

**Orderlines**

Number	Article	Description	Remarks
1	20234502	Clutch plate	
1	20231238	Bearing	

Buttons: ⬅️, 📄, 🗑️, 🗂️

Print order and sent by fax



or

Make digital file \*



\* This can be used to file your system (file type is csv)

## 7) Search via description

Find headlight Futura

**Component characteristics**

Number

Description

Search supplier article numbers

*Mention description*

Search binder

**Vehicle characteristics**

Chassisnumber (VIN)

Bodynumber

Module number

Vehicle type

Vehicle subtype

Chassis type

Chassis subtype

Remember these settings

**Components**

component description: lamp\*

Partslists

No data was found.

**Articles**

Part number	Description	Supplier code and supplier part number	Total
	<a href="#">Lamp box</a>		4
	<a href="#">Lamp</a>		67

**Groups**

Group code

Description

No data was found.

*Click on Lamp*

3 possible results

Articles

component description: lamp

Part number	Description	Taal onafdeel	Supplier code and supplier part number
<a href="#">20130111</a>	Lamp		
<a href="#">20190459</a>	Lamp		
<a href="#">20206113</a>	Lamp		
<a href="#">20232508</a>	Lamp		
<a href="#">20232932</a>	Lamp		
<a href="#">20233919</a>	Lamp	3W	
<a href="#">20233930</a>	Lamp		
<a href="#">20233985</a>	Lamp		
<a href="#">20234006</a>	Lamp		
<a href="#">20234942</a>	Lamp		
<a href="#">20235714</a>	Lamp		
<a href="#">20235883</a>	Lamp		
<a href="#">20235890</a>	Lamp		
<a href="#">20236353</a>	Lamp		
<a href="#">20236377</a>	Lamp		
<a href="#">20236381</a>	Lamp		
<a href="#">20236379</a>	Lamp		
<a href="#">20237220</a>	Lamp		
<a href="#">20238212</a>	Lamp		
<a href="#">20240767</a>	Lamp		
<a href="#">20240797</a>	Lamp		
<a href="#">20240902</a>	Lamp		
<a href="#">20240926</a>	Lamp		
<a href="#">20242080</a>	Lamp		
<a href="#">20242576</a>	Lamp		
<a href="#">20242972</a>	Lamp		

Partslst: BGDZ-2006, component description: lamp | article: 20242080

Pos	Part number	Quan	Description	B	X	S	R	Characteristic
1	20242231		Indicator lamp					
2	20242084		Indicator lamp					
3	20242232		Indicator lamp					
4	20246442		Lamp					
5	20242234		Indicator lamp					
6	20242235		Indicator lamp					
7	20242236		Indicator lamp					
8	20242237		Indicator lamp					
9	20242238		Indicator lamp					
10	20241927		Indicator lamp					
11	20242072		Indicator lamp					
12	20242244		Lens					
13	20242245		Lens					
14	20242246		Lens					
15	20242247		Lens					
16	20242248		Lens					
17	20242249		Lens					
18	20242250		Lens					
19	20242073		Lens					
20	20241926		Indicator lamp					
21	20242080		Lamp 24V					Green

Line Info | Ordertext

**20130111**

component description: lamp | article: 20130111

Chassisnumber (VIN) | \*\*\*\*\* | Search

Parts list number	File name drawing	Description	Characteristics
No data was found.			

**20237220**

component description: lamp | article: 20237220

Chassisnumber (VIN) | \*\*\*\*\* | Search

Parts list number	File name drawing	Description	Characteristics
<a href="#">HDAZ-0001</a>	HDAZ-0001	Lighting	Magiq
<a href="#">HDZZ-2003</a>	HDZZ-2003	Lighting	Futura



## 8) search via suppliers reference

Find VPA- partnumber of ZF 0501.319.948

**Search binder**

**Vehicle characteristics**

Chassisnumber (VIN)  \*\*\*\*\*  
Bodynumber  \*\*\*\*\*  
Module number   
Vehicle type   
Vehicle subtype   
Chassis type

**Component characteristics**

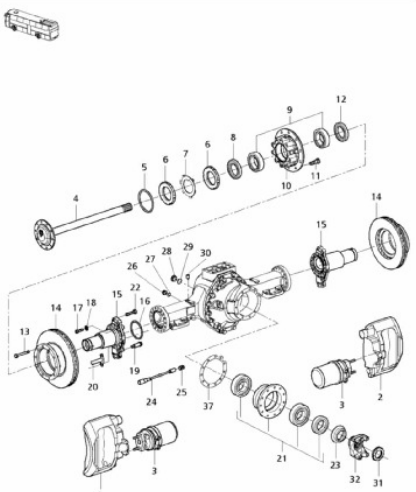
Number  0501319948  
Description   
 Search supplier article numbers

**Component characteristics**

Number  0501319948  
Description   
 Search supplier article numbers

Search vehicle

**Partslist** P20264025 component number: 0501319948 | article: 20242526

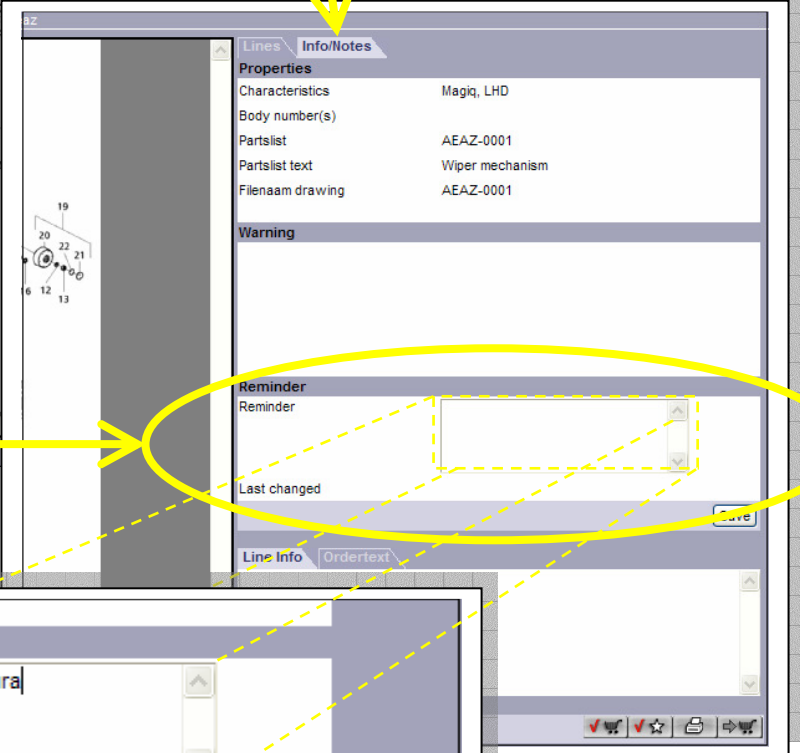
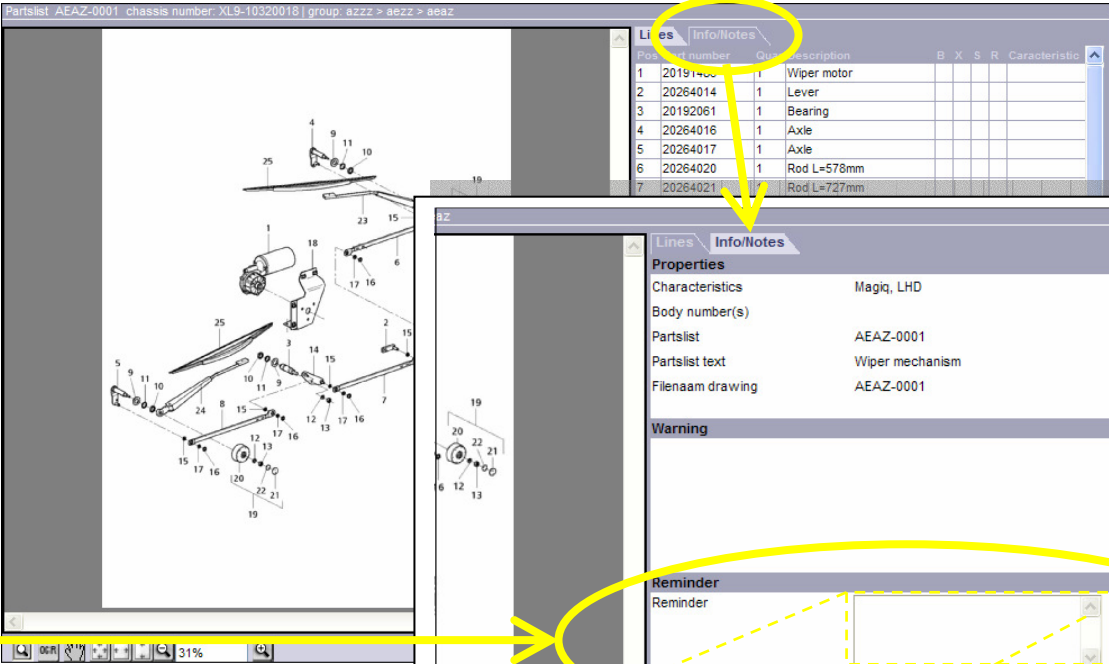


Pos	Part number	Quan	Description	B	X	S	R	Characteristic
1		1	Brake calliper	•				
2		1	Brake calliper	•				
3	20242526	2	Brake cylinder					
4	20264064	2	Axle shaft					
5	20264065	2	O-ring					
6	20510605	4	Nut					
7	20510606	2	Tab washer					
8	20276482	2	Oil seal ring					
9	20264069	2	Taper roller bearing					
10	20264070	2	Hub					
11	20219438	20	Wheel bolt					
12	20264071	2	Oil seal ring					
13	20264073	20	Bolt					
14	20234110	2	Brake disc ø16(10x)					
15	20264075	2	Carrier					
16	20510589	2	O-ring					
17	20264076	30	Bolt					
18	20264077	30	Ring					
19	20264079	2	Bolt					
20	20264078	2	Bracket					
21	20276301	1	Bearina					

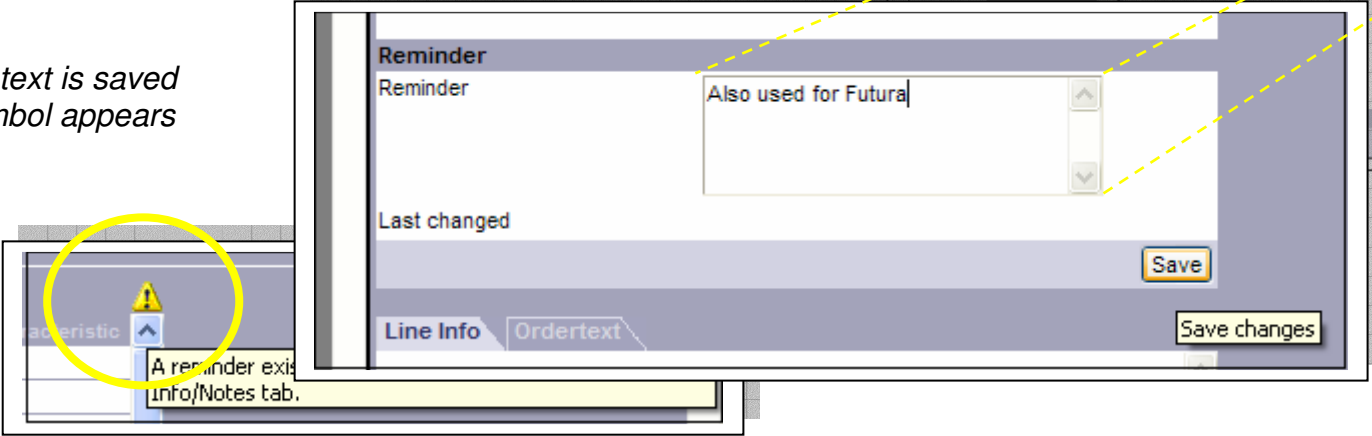
**Note:**  
only use letters and digits. No separation item, spaces, dots etc.

# 9) General functions

A) Find extra information / add reminder



After text is saved a symbol appears



## B) Add partnumber to favourites

Select item  
and add to  
favourites



Mention extra remarks  
Mention extra remarks

**Add to favourites**

Number	Article	Description	Replacement article	Remarks
1	ST 20255202	Flap		Magic

Add to new group 
  
 Add to existing group

Add the Favourite.

Name a new group  
Name a new group

Name favourite group

**VIP**

Maintain personal account

Change password | My Favorites

Description	Parts
Parts rear wall	1

My account

**Note:**  
Find favourites via  
"My account"

Partslst AACZ-0001 chassis number: XL9-10320018 | group: azzz > aazz > aacz

Pos.	Part number	Quan	Description	B	X	S	R	Characteristic
1	20263726	1	Air deflector					
2	20255239	1	Outer shell					
3	20254245	1	Sealing rubber					
4	20254245	1	Bumper					
5	20255202	1	Flap					
6	20255202	2	Stop block M8x22					
7	20254216	2	Bracket					
8	20510075	2	Cap ø14,8 H=7,5					
9	20340283	7	Nut M6x19					
10	20255141	2	Reflector					
11	20256424	1	Plug					
12	20185844	1	Door catch					
13	20185846	1	Bolt					
14	20255249	2	Lock					
15	20258167	1	Pull rod					
16	20235182	2	Tab washer ø4mm					
17	20258059	1	Lock					
18	20255258	1	Crank					
19	20258223	2	Shim					
20	20257085	1	Gas strut					

Line Info | Ordertext

[5] 20255202 Flap

Add to favourites.

C) Extra navigation information on screen via



**VDL PARTS**

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Partlist AAAZ-0001 chassis number: XL9-10320018 | group: azzz > aazz > aaaz

Groups > Exterior > Panelling > Front > AAAZ-0001

**Singular partslist**

Partlist AAAZ-0001 chassis number: XL9-10320018 | group: azzz > aazz > aaaz

Pos	Part number	Quan	Description	B	X	S	R	Characteristic
1	20264049	1	Front panel					
2	20254181	1	Air distributor					
3	20264048	1	Headlight housing					

Groups > Exterior

**Exterior**

chassis number: XL9-10320018 | group: azzz

aazz

Panelling

abzz

Windows overview

aczz

Door overview

aczz

Mirrors

afzz

Flap overview

Parts list number ▲ File name drawing Description Characteristics Vehicle serial nu

No data was found.